

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	81	((agent) near5 (guide or script )) near7 ((assist\$ or suggest\$ or guid\$) near5 (call or caller or customer))	US-PGPUB; USPAT	OR	ON	2007/05/24 09:52
L2	6308	"IVR" or "VRU"	US-PGPUB; USPAT	OR	ON	2007/05/24 09:52
L3	1	(measur\$ near3 voice near3 pitch) near6 (customer or client)	US-PGPUB; USPAT	OR	ON	2007/05/24 09:54
L4	0	(determin\$ near3 voice near3 pitch) near6 (customer or client)	US-PGPUB; USPAT	OR	ON	2007/05/24 09:55
L5	0	(analyz\$ near3 voice near3 pitch) near6 (customer or client)	US-PGPUB; USPAT	OR	ON	2007/05/24 09:55
L6	0	(analyz\$ near3 voice near3 pitch) near6 (customer or client or caller)	US-PGPUB; USPAT	OR	ON	2007/05/24 09:55
L7	1	(determin\$ near3 voice near3 pitch) near6 (customer or client or caller )	US-PGPUB; USPAT	OR	ON	2007/05/24 10:02
L8	32269	(voice near4 recogn\$)	US-PGPUB; USPAT	OR	ON	2007/05/24 10:04
L9	0	(stress near4 analty\$) near5 (voice near3 (client or customer or caller))	US-PGPUB; USPAT	OR	ON	2007/05/24 10:05
L10	0	(stress near4 analty\$) same (voice near3 (client or customer or caller))	US-PGPUB; USPAT	OR	ON	2007/05/24 10:06
L11	23	(stress) same (voice near4 (client or customer or caller))	US-PGPUB; USPAT	OR	ON	2007/05/24 10:06
L12	0	1 and 2 and 8 and 11	US-PGPUB; USPAT	OR	ON	2007/05/24 10:06
L13	37	1 and 2 and 8	US-PGPUB; USPAT	OR	ON	2007/05/24 10:07